Empowered by Innovation NEC

The SL1000

Smart Communication for Small Businesses

www.nec-enterprise.com

Green Office

Contents

3 Introduction: Why choose the SL1000?

4 The SL1000 Handsets: Features at your fingertips

6 Empower your workforce: Keeping your team in touch

8 Mobility: Stay connected on the move

9 InMail: More than voicemail

10 Applications: Work smarter

"Your staff are the most valuable aspect of your business; the SL1000 can make them more productive from day one"

Why choose the SL1000?

This unique platform is the ideal solution for any small business. The SL1000 makes your team more reachable, more responsive and more productive.

Value for Money

- Powerful communications with a small business price tag
- Only pay for what you need, with an entirely scalable solution
- Lower running costs considerably by making smarter use of your communications

Lean and Green

- Energy efficiency mode, contributing to a healthier environment
- Built-in conferencing for a greener approach to business meetings
- A range of home working options to help lower fuel emissions

Easy to use

- Intuitive features that the whole team can use, without the need for training
- Handsets and applications include shortcuts that speed up working processes
- Time-saving applications empower your team to become more productive

Keep them connected

- Use your mobile to stay contactable on your office number, from anywhere
- Never miss a thing, with enhanced voicemail to keep you up to date

Features at your fingertips

LED indicates incoming call, request for call-back and new voicemail

Caller name and number displayed, helping you prepare for a call

Customisable keys can provide many features including:
- speed dials
- voicemail shortcut
- 'busy lamp field' indicating call status of colleagues

Transfer a call

Set Do not disturb or setup a conference during a call

Speaker-phone for hands-free and group listening

Mute key for listening-only mode

Volume up

Redial List

Menu

Put call on hold

Call List

Access to company directory / volume down

SL1000 Digital Handset

- 12 or 24 key versions available
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- Half Duplex Speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Built-in wall mount kit
- Call indicator lamp
- 8 Selectable ring tones
- Energy saving sleep mode
- Also available in white

SL1000 IP Handset

- 24 key handset
- Backlit keypad and soft keys
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- Headset port
- Full Duplex Speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Built-in wall mount kit
- Tri-colour call indicator lamp
- 8 Selectable ring tones
- Homeworking functionality
- Also available in white

DSS Console

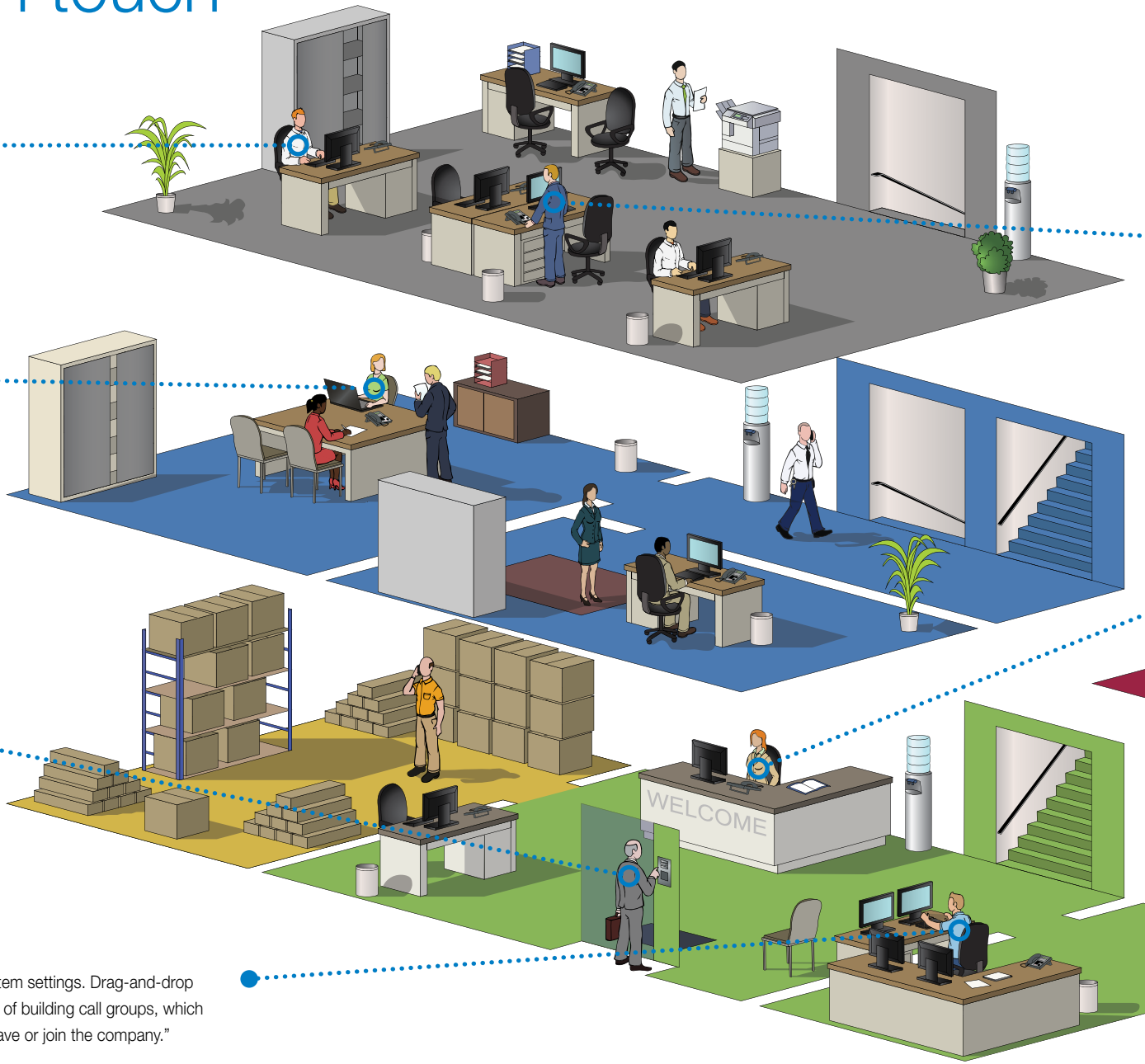
- 60 programmable keys with LEDs
- Ideal for receptionists
- Also available in white

Green Office

Energy Saving Product

"Intuitive handsets with time-saving features, helping you to work faster"

Keeping your team in touch



Internal Sales Person

"The Auto-Attendant feature means that callers receive a greeting and are routed to the correct department, ensuring that I only get the calls that are meant for me."

Office Worker

"The conference feature allows me to effortlessly set up a virtual meeting for colleagues at short notice, wherever they are. This enables faster business decisions, as well as saving travelling time and expenses."

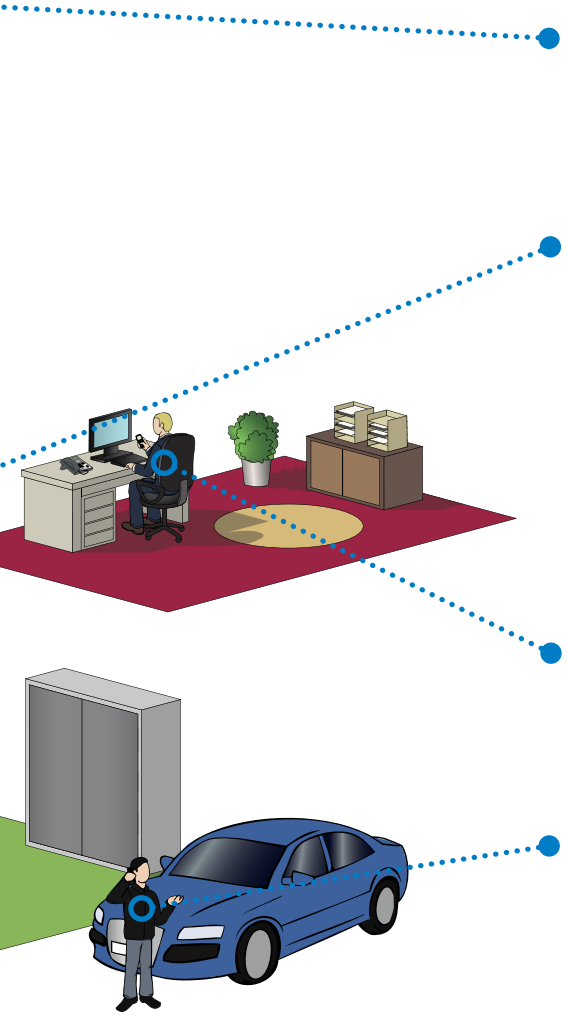
Security Guard

"The door-phone functionality makes it easy for me to operate the feature from my mobile if I need to go off-site temporarily."

IT Manager

"Its easier than ever to manage our system settings. Drag-and-drop functionality provides an error free way of building call groups, which is useful for when staff move desks, leave or join the company."

"The SL1000 can make your entire workforce more productive, wherever they are"



Team Manager

"With MyCalls I can view detailed call activity of my team. We can use the statistics provided to reduce abandoned calls, and follow up any that we've missed."

Receptionist

"With Caller ID displayed on my handset, I can give the appropriate greeting to callers and redirect calls from familiar numbers without answering, straight to the relevant colleague.
The Busy Lamp Field buttons on my handset enable me to view the call status of each colleague, meaning that I can prevent wasting time trying to contact somebody who is busy on a call".

Home Worker

"I can use my handset at home to communicate with colleagues with the same ease as if I was in the office" (IP version only)

Mobile Sales Person

"I can be on the road and stay contactable on my office number using my mobile phone, meaning that I don't miss an important enquiry."

Stay connected on the move

Remain contactable on the same number wherever you are

Mobile Extension:
Be in when you're out

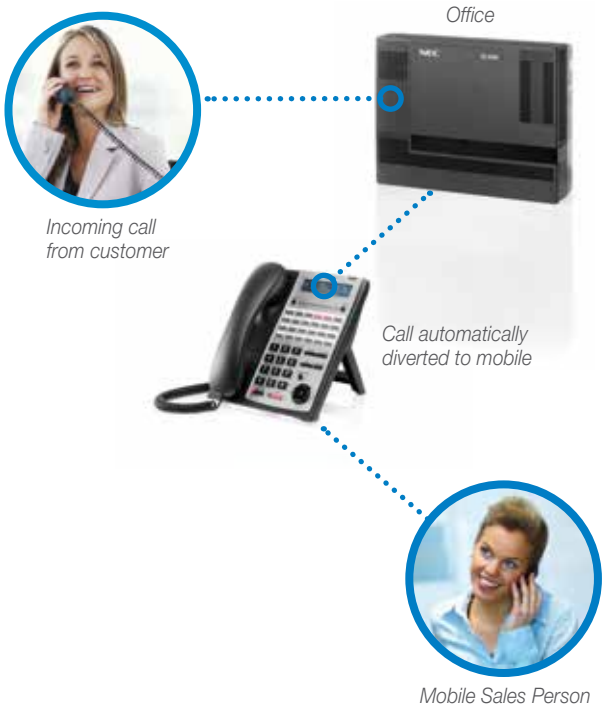
With a Mobile Extension, you can carry your office number with you when you're on the road. With access to system features such as caller ID, call transfer and voicemail, it really is like being in the office, whether you're travelling, on leave or stuck in traffic.

Get more out of your team

Company specialists can now be empowered to maintain high service standards when out of the office, helping you make the most of your most valuable members of staff.

Never miss a sales call

Salespeople can use Mobile Extension to ensure that even when they're on the road, they never miss out on a call which could lead to a lucrative business opportunity.



"Maximise the reachability of your team"

More than voicemail

Advanced features for enhanced communications

What is InMail?

InMail is more than just a regular voicemail box. Packed with powerful business features, this is a solution to make keeping up to date easier than ever.

A record for when you need it

Using Conversation Recording, you can keep track of important discussions. Recordings can be emailed to colleagues and stored for quick reference.

Keep your customers and colleagues up to date

Whatever you're up to, you can have the right recorded message to match. With three Personalised Greetings, you can select them depending on your availability or the time of day. For example, announce if you are out of the office, on annual leave, and even suggest an alternative contact.

Never miss another message

With Message Notification to your desk phone, home office or mobile phone, you can monitor your mailbox effortlessly wherever you are. You can even choose to receive email notification with the message included as an audio attachment.

"Voicemails can be accessed from system phones, mobiles and even email inboxes"

Work Smarter

Intuitive applications to increase productivity

What is MyCalls?

A complete call management solution, MyCalls provides detailed call activity, allowing you to respond to changing conditions in your business more quickly. Your workforce is your most important asset, and now you can manage your whole team from your PC desktop.

You can't manage what you can't measure

How much custom could missed calls be costing your business? Many companies don't know and have no means of finding out. With MyCalls, you can follow up missed and abandoned calls immediately, giving you the potential to avoid losing business to your competitors on a daily basis.

"Claim back business from competitors on a daily basis"

Powerful Reporting

MyCalls offers a huge range of different reports which can be selected and scheduled to run at the time of day of your choice. Valuable information such as call volumes, durations and staff performances can be analysed, providing you with a tool for assessing your team and introducing motivational incentives.

With Director's Report, you will be provided with detailed updates of the most critical business information, sent automatically by email at the end of each day. This allows you to keep up to date, even when you are out of the office.

What is Desktop Suite Lite?

This productivity-boosting product has two different functions which can each deliver excellent business benefits;

The **Softphone** is a portable telephony application, offering you system phone functionality from your laptop, wherever you are; ideal for home and mobile workers.

The **Deskset** is an intuitive application providing full call control from a PC screen. With a click-to-dial facility, you can speed workflow while eliminating dialling errors. For Microsoft Outlook users, Deskset can even integrate with your Outlook contacts, providing a click-to-dial function within email for further time-saving benefits.

10 Business benefits of the SL1000

Lower your costs
Powerful communications for a small business budget

Increase your productivity
Sophisticated solution, simple to use

Excellent homeworking capabilities
Office level functionality from your home office

Future-proof your business
Value for money and tailored to your needs

Improve customer service
A solution to help you effortlessly boost your customer's experience

Keep up to date effortlessly
Never miss a thing with easy access to key information

Security Guard
Built in sensor ports that can be used for a a variety of functions.

Track your team's call activity
System features and applications to make management easier

Remain reachable on the road
Carry your office number with you using Mobile Extension

Reach crucial business decisions faster
Built-in conference bridge provides convenient options for meetings

For further information please contact your local NEC representative or:

EMEA (Europe, Middle East, Africa)
NEC Enterprise Solutions
www.nec-enterprise.com

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Why Choose NEC?

With more than 50 years experience of providing communications solutions to customers worldwide, we understand that every business is different.

Combining a global vision with local presence, we pride ourselves on evolutionary technologies, unsurpassed support and environmentally friendly solutions.

With a worldwide leadership position in business communications systems we focus on meeting the needs of businesses and organisations large to small.

SL1000: Smart Communication for Small Businesses

About NEC Corporation: NEC Corporation is one of the world's leading providers of Internet, broadband network and enterprise business solutions dedicated to meeting the specialised needs of its diverse and global base of customers. NEC delivers tailored solutions in the key fields of computer, networking and electron devices, by integrating its technical strengths in IT and Networks, and by providing advanced semiconductor solutions through NEC Electronics Corporation. The NEC Group employs more than 150,000 people worldwide. For additional information, please visit the NEC home page at: http://www.nec-enterprise.com

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