

Headsets

Avaya Headsets L100 Series



Professional-grade Headsets With Unique Technology That Maximizes the Business Communications Experience

Avaya research indicates about 1 out of every 3 fulltime workers prefer to use a headset when communicating at work. Using the right professional grade headset can significantly improve the communications experience—both for your employees and your customers.

There are two primary reasons why employees like to use headsets— to improve their audio experience and to increase their productivity.

Using a headset can significantly improve the communication experience for both the employee and for customers on the other end of the call. A headset can improve audio consistency due to the microphone always staying in the same position as the employee moves their head and speaks. If the environment has noise, the headset microphone can significantly filter out the background sounds so that the audio of the person talking is clearer. Use of a binaural headset (covering both ears) can also reduce distracting background noise—enabling the employee to better concentrate and listen to what is being said.

Using a headset can also increase productivity since both hands remain free to use a computer, make notes, handle documents, etc. Some studies suggest that employee productivity can be increased by over 40%.

In addition, the use of a headset can improve posture and reduce back pain and fatigue caused by cradling a phone handset on the shoulder—so that employees will always feel their best when handling that important customer issue.



AcousticEdge™

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Why Avaya Headsets

Noise Cancellation: Best-in-class microphones that eliminate background noise—now you can focus and be productive when you are on that important call with your customers or having a meeting with your colleagues.

Safe and Harmless: Avaya's breakthrough patented AcousticEdge™ technology delivers crystal clear sound and protects employee hearing by limiting the effects of long-term acoustic exposure. It is supported in combination with Avaya devices and phones, offering complete hearing protection for end-users. The peak audio energy is limited to keep total daily exposure below the safety standard limits specified under Global Workspace Safety Standards.

Easy Web Management: Enjoy one-click firmware upgrades and integration with various soft clients—all via the cloud.

Magnetic Quick Connect: Allows the modern worker to seamlessly move from the desk phone, to his laptop device, and his mobile device, all using the same headset. Supervisors have the option to connect and join a call using supervisor-trainee cable.

LED Indicators: Some models offer a LED busy light indicator on the microphone boom that lights up when calls are placed on mute, preventing users from attempting to speak when muted. A second LED on the ear cup shows when a call is active, preventing users from being interrupted during a call.

Avaya's L100 Series consists of 5 different headset models that support enterprise-grade audio for various use-cases in the form of entry-level, mid-range and premium headsets—all providing brilliant sound quality. From supporting excellent customer service in your contact center or providing latest audio tool for collaboration and conferencing for employees across your business—Avaya L119, L129, L139, L149, L159 Headsets are your one-stop shop!





Specification and Features

Avaya Headsets L119

Avaya Headsets L119 are entry-level headsets with an adjustable headband, bendable boom and directly wire to the phone using a RJ9 connection.



Avaya Headsets L129

Avaya Headsets L129 are entry-level, monoaural headsets designed for the call center or UC worker. Its magnetic Quick Connect feature allows a user to move seamlessly from desk phone to laptop to a mobile phone.



Avaya Headsets L139

Avaya Headsets L139 are mid-range monoaural headsets perfect for the call center. It features a smooth brushed aluminium headband and a 360-degree boom microphone. Users can easily move from desk phone to laptop to a mobile phone.



Avaya Headsets L149

Avaya Headsets L149 are mid-range binaural headsets that are also perfect for the call center. It features a smooth brushed aluminium headband and a 360 degree boom microphone. It reduces user distraction that may occur from noises in the environment.



Avaya Headsets L159








Avaya Headsets L159 are binaural headset that provide a premium experience and are designed to support all types of communications. It has an LED busy light indicator at the ear-cup that shows when a call is active and a second indicator at the microphone boom which lights up when the user's audio is muted. The headset has a brushed aluminium headband, a 360-degree boom microphone and provides a Bluetooth interface for Bluetooth devices such as a personal smart phone.

Headsets Matrix

					
Model	L119	L129	L139	L149	L159
Business Segment	Entry-Level	Entry-Level	Mid-Range	Mid-Range	Top-Range
Audio	Monaural	Monaural	Monaural	Binaural	Binaural
Adjustable Boom Arm	Yes	Yes	Yes (360°)	Yes (360°)	Yes (360°)
Flexible Headband	Yes	Yes	Yes	Yes	Yes
Quick Connect (QC)	No	Yes	Yes	Yes	No
Connector Type	RJ9 only	RJ9, USB or 3.5mm (via QC)	RJ9, USB or 3.5mm (via QC)	RJ9, USB or 3.5mm (via QC)	USB only
Call Control Unit	No	Yes (via QC)	Yes (via QC)	Yes (via QC)	Yes
Noise Cancellation	Yes	Yes	Yes	Yes	Yes (dual active microphones)
Busy Light	No	No	No	No	Yes
Mute Light	No	No	No	No	Yes
Proximity Sensor	No	No	No	No	Yes
Bluetooth	No	No	No	No	Yes
Ear Cushion	Leather	Leather	Leather	Leather	Leather
Hearing Protection	Yes	Yes	Yes	Yes	Yes
Acoustic Shock Protection	Yes	Yes	Yes	Yes	Yes



Optimized for multimedia and communications, our headsets not only offer features that help our customers be more productive but also be safe—thanks to Avaya patented AcousticEdge™ technology—now you can worry less about spending long hours engaging with others.

Headset Accessories	
<p>Avaya Quick Connect Cables/Connectors</p>	<ul style="list-style-type: none"> • Phone 3.5mm – Quick Connect  • Phone RJ9 – Quick Connect  • Phone RJ9 – Supervisor Cabler  • Phone USB – Quick Connect 
<p>Avaya L100 Controller</p>	<ul style="list-style-type: none"> • L100 Controller  • L100 Touch Controller  • L100 Touch BT Controller 

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we’ve enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we’re committed to innovation, partnership, and a relentless focus on what’s next. We’re the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.

